

**HOUSE OF ASSEMBLY
LAID ON THE TABLE**

31 Oct 2019



**Government
of South Australia**

**Ngaut Ngaut Conservation Park
Co-management Board
2018-19 Annual Report**

Ngaut Ngaut Conservation Park Co-management Board

Department for Environment and Water

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Date presented to Minister: 30 September 2019

To:

The Hon David Speirs MP

Minister for Environment and Water

This annual report will be presented to Parliament to meet the statutory reporting requirements of (the *National Parks and Wildlife Act 1972* (the Act) Regulation of the *National Parks and Wildlife (Co-management Parks) Regulations 2016* (the Regulations) and the *Public Sector Act 2009*) and the requirements of Premier and Cabinet Circular *PC013 Annual Reporting*.

This report is verified to be accurate for the purposes of annual reporting to the Parliament of South Australia.

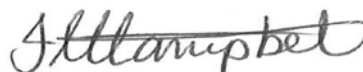
Submitted on behalf of the Ngaut Ngaut Conservation Park Co-Management Board by:

Isobelle Campbell

Chairperson, Ngaut Ngaut Conservation Park Co-management Board

Date: 12 September 2019

Signature:



From the Chairperson



The Ngaut Ngaut Conservation Park Co-management Board is pleased to present you with the 2018-19 Annual Report on the activities to progress and support the operation and management of Ngaut Ngaut Conservation Park.

Ngaut Ngaut is an important part of our heritage and culture. It is a place intimately tied to our Nganguraku Dreaming, a place where the 'old people' lived and a place that preserves our culture and the environment. It is also a place that demonstrates our ongoing connection to our country and provides us with a sense of belonging. Importantly, our community values Ngaut Ngaut as a place where we can teach our children and the broader community about Nganguraku culture.

A handwritten signature in black ink that reads "Isobelle Campbell". The signature is written in a cursive, flowing style.

Isobelle Campbell

Chairperson

Ngaut Ngaut Conservation Park Co-management Board

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Overview: about the agency

Our strategic focus

| | |
|---|--|
| Our Purpose | Jointly manage the Ngaut Ngaut Conservation Park in partnership with the Minister for Environment and Water and MACAI. |
| Our Vision | Respect the rights, interests and needs of the traditional owners and create social development and economic opportunities for MACAI. To manage and preserve the cultural landscape, still known and understood by its Aboriginal traditional owners as well as the park's outstanding natural features. |
| Our Values | Respect the traditional lore and customs while providing great experience for visitors and position the Ngaut Ngaut Conservation Park as a recognised tourism destination by effectively and efficiently managing the park within a good governance framework. |
| Our functions, objectives and deliverables | The co-management board is responsible for managing the Ngaut Ngaut Conservation Park. The co-management board's role includes: <ul style="list-style-type: none"> • Protecting and managing cultural heritage and other cultural issues. • Interpreting and promoting Aboriginal culture within the park. • Managing the exercise of traditional rights and access to the park for traditional custodians. • Managing the taking of plants and animals by the traditional custodians. • Increasing cultural awareness for all park visitors. • Managing access to the park for the general public. • Establishing training and employment opportunities for traditional owners on park. |

Our organisational structure and executive team

Chairperson

Ms Isobelle Campbell Nomination by MACAI

Deputy Chairperson

Mr Paul Gillen District Ranger, Murraylands Region, DEW

Members

Ms Cynthia Hutchinson Nomination by MACAI

Ms Ivy Campbell Nomination by MACAI

Mr Jason Irving Officer of the Department nominated by the Minister

Mr Jem Tesoriero Officer of the Department

Deputy Members

Ms Anita Hunter Deputy to Ms Isobelle Campbell

Ms Lynne Rigney Deputy to Ms Hutchinson

Mr Sam Stewart Deputy to Ms Ivy Campbell

Ms Denise Fowles Deputy to Mr Paul Gillen

Ms Sonia Dominelli Deputy to Mr Jason Irving

Mr Phillip McNamara Deputy to Mr Tesoriero

Changes to the agency

During 2018-19 reporting period there were the following changes to the agency's structure and objectives as a result of internal reviews or machinery of government changes.

- Mr Jason Irving was appointed as Board Member.
- Ms Sonia Dominelli resigned as Board Member and was appointed as Deputy Member to Jason Irving.

Legislation administered by the agency

The Board is responsible for complying with the following legislation:

National Parks and Wildlife Act 1972

National Parks and Wildlife (National Parks) Regulations 2016

National Parks and Wildlife (Co-management Parks) Regulations 2016

Other related agencies (within the Minister's area/s of responsibility)

Department for Environment and Water

The Agency's performance

Performance at a glance

Not applicable

Agency contribution to whole of Government objectives

| Key objective | Agency's contribution |
|--|--|
| Interpreting and celebrating Nganguraku culture by: Providing high quality cultural tours that help manage the park and sustain the passion and commitment of the Nganguraku people for their Country. | Creating eco-tourism opportunities, More park Rangers and creating jobs to un-lock economic activity in the region. This is achieved through the participation into the design and delivery of the cultural material taught in classrooms and the tours conducted on site at Ngaut Ngaut. |
| Looking after the park and its cultural sites by: Protecting the natural values of the park as a central element of Nganguraku culture. | More park rangers. With emphasis on cultural and scientific local expertise leading to employment and economic growth in the region. |
| Effectively managing the Business of the Board and it's Governance | Effective and efficient government Ongoing capacity building and training of board members. |

| | |
|---|---|
| <p>Tourism development: by updating facilities and infrastructure, and by improving and increasing business capacity.</p> | <p>Creating eco-tourism opportunities, leading to jobs growth in our regional communities.</p> <p>This will be achieved through business development with support including through the RDA, SATC and Local Government.</p> |
|---|---|

Agency specific objectives and performance

| Agency objectives | Indicators | Performance |
|---|---|--|
| <p>Performance of the Co-management agreement</p> | <p>Not assessed in this reporting period.</p> <p>A report under clause 23.3 of the Co-management agreement was prepared in February 2017. This report detailed the Board's successful performance since establishment in 2014. The report detailed recommendations for the Minister including to finalise the transition to Aboriginal Owned Co-management.</p> | <p>The report detailed the Board's successful performance since establishment in 2014. It also recommended the final steps to transition to Aboriginal owned co-management. This final step is now underway and will secure the ongoing growth of the cultural tourism business that will further contribute to regional economic growth and employment.</p> |

| | | |
|---------------------------------------|---|---|
| <p>Partnerships and Collaboration</p> | <p>A capacity development plan was first established in 2015. It contains options to increase abilities in cultural protection, qualifications and licences, planning and asset management.</p> <p>Strong Collaboration with the Mid-Murray Council continues to develop related to both site protection and maintenance and tourism and economic development. To further the role of the council and strengthen the collaboration the Council is considering the opportunity to enter into a Tripartite co management agreement.</p> | <p>Supporting the growth in capacity of the Board and MACAI ensures the success of the cultural tourism program. The public value arises from the increased ability and income to manage the site, provides education of the broader community and hence the long term protection of important cultural heritage. As a result of this capacity planning a range of training has been delivered and Board members worked together to assist MACAI.</p> |
| <p>Park Management Implementation</p> | <p>Key management tasks implemented successfully to secure the protection of the site including; Maintenance of the key access structures (boardwalk) to the cultural features, objects and structures of Aboriginal spiritual or cultural significance within the park.</p> | <p>The increased protection and management of the key features of the park. This will ensure the long term protection of important cultural heritage for all South Australians.</p> |

Corporate performance summary

Not applicable

Employment opportunity programs

| Program name | Performance |
|--------------|--|
| | <p>The Board has no staff of its own and utilises the services of DEW. Reporting on this matter is contained in the DEW Annual Report 2018-19.</p> |

Agency performance management and development systems

| Performance management and development system | Performance |
|---|--|
| <p>Government employees supporting the Board's operations undertake a performance review and development program with their managers.</p> | <p>Two sessions are held on an annual basis. This is considered to be effective.</p> |
| <p>The Board performance report under Clause 23.3 of the Co-management agreement.</p> | <p>After two years of operation of the board, a report was submitted (Feb 2017) on the activities and progress of the board as required under the CMA. The report recommended to the Minister to continue to progress the commitment to the shared vision of an Aboriginal owned, co-managed park.</p> <p>Positive feedback and public support was received by MACAI that compliments the successful delivery of cultural tourism experiences and demonstrates broad community support for the continued management of the park via co- management.</p> <p>The Board and DEW continued to progress this commitment with the documentation and investigation of any site specific tenure issues, legal and parliamentary processes and collaboration with the Mid Murray Council.</p> |

Work health, safety and return to work programs

| Program name | Performance |
|---|--|
| <p>The Board abides by the relevant health and safety policies and procedures that have been adopted by DEW to meet whole of Government and legislative requirements.</p> | <p>Reporting on this matter is contained within the DEW Annual Report 2018-19.</p> |

| | |
|--|--|
| Risk assessment of site stability and rock fall. | An effective program is in place following a geomorphic analysis of the risk profile. The risk assessment process now requires to implement site monitoring and effective implementation of safe work practices during site tours. |
|--|--|

| Workplace injury claims | 2018-19 | 2017-18 | % Change (+ / -) |
|---|---------|---------|------------------|
| Total new workplace injury claims | 0 | 0 | 0 |
| Fatalities | 0 | 0 | 0 |
| Seriously injured workers* | 0 | 0 | 0 |
| Significant injuries (where lost time exceeds a working week, expressed as frequency rate per 1000 FTE) | 0 | 0 | 0 |

*number of claimants assessed during the reporting period as having a whole person impairment of 30% or more under the Return to Work Act 2014 (Part 2 Division 5)

| Work health and safety regulations | 2018-19 | 2017-18 | % Change (+ / -) |
|--|---------|---------|------------------|
| Number of notifiable incidents (<i>Work Health and Safety Act 2012, Part 3</i>) | 0 | 0 | 0 |
| Number of provisional improvement, improvement and prohibition notices (<i>Work Health and Safety Act 2012 Sections 90, 191 and 195</i>) | 0 | 0 | 0 |

| Return to work costs** | 2018-19 | 2017-18 | % Change (+ / -) |
|---|---------|---------|------------------|
| Total gross workers compensation expenditure (\$) | 0 | 0 | 0 |
| Income support payments – gross (\$) | 0 | 0 | 0 |

**before third party recovery

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/ngaut-ngaut-conservation-park-co-management-board-annual-report-data>

Executive employment in the Agency

| Executive classification | Number of executives |
|--------------------------|----------------------|
| SAES Level 1 | Nil |

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/ngaut-ngaut-conservation-park-co-management-board-annual-report-data>

The [Office of the Commissioner for Public Sector Employment](#) has a [workforce information](#) page that provides further information on the breakdown of executive gender, salary and tenure by agency.

Financial performance

Financial performance at a glance

The Board is a statutory body; it is not a corporate entity and has no funds of its own. Reporting on this matter is contained in the DEW Annual Report 2018-19.

The costs associated with the administration of the Board are met from within existing DEW resources. Members are remunerated in accordance with a recommendation by the Chief Executive, Department of the Premier and Cabinet, in line with the Cabinet-approved Remuneration Framework.

| Statement of Comprehensive Income | 2018-19 Budget \$000s | 2017-18 Actual \$000s | Variation \$000s | 2017-18 Actual \$000s |
|---------------------------------------|-----------------------|-----------------------|------------------|-----------------------|
| Expenses | 0 | 0 | 0 | 0 |
| Revenues | 0 | 0 | 0 | 0 |
| Net cost of providing services | 0 | 0 | 0 | 0 |
| Net Revenue from SA Government | 0 | 0 | 0 | 0 |
| Net result | 0 | 0 | 0 | 0 |
| Total Comprehensive Result | 0 | 0 | 0 | 0 |

| Statement of Financial Position | 2018-19 Budget \$000s | 2017-18 Actual \$000s | Variation \$000s | 2017-18 Actual \$000s |
|---------------------------------|-----------------------|-----------------------|------------------|-----------------------|
| Current assets | 0 | 0 | 0 | 0 |
| Non-current assets | 0 | 0 | 0 | 0 |
| Total assets | 0 | 0 | 0 | 0 |
| Current liabilities | 0 | 0 | 0 | 0 |
| Non-current liabilities | 0 | 0 | 0 | 0 |
| Total liabilities | 0 | 0 | 0 | 0 |
| Net assets | 0 | 0 | 0 | 0 |
| Equity | 0 | 0 | 0 | 0 |

Consultants disclosure

No external consultants were engaged by the Board in the 2018-19 reporting period.

Consultancies with a contract value below \$10,000 each

| Consultancies | Purpose | \$ Actual payment |
|--|---------|-------------------|
| All consultancies below \$10,000 each - combined | - | 0 |

Consultancies with a contract value above \$10,000 each

| Consultancies | Purpose | \$ Actual payment |
|---------------|---------|-------------------|
| - | - | 0 |
| | Total | \$ 0 |

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/ngaut-ngaut-conservation-park-co-management-board-annual-report-data>

See also the [Consolidated Financial Report of the Department of Treasury and Finance](#) for total value of consultancy contracts across the South Australian Public Sector.

Contractors disclosure

No external contractors that have been engaged by the Board during the 2018-19 reporting period.

Contractors with a contract value below \$10,000

| Contractors | Purpose | \$ Actual payment |
|--|---------|-------------------|
| All contractors below \$10,000 each - combined | - | 0 |

Contractors with a contract value above \$10,000 each

| Contractors | Purpose | \$ Actual payment |
|-------------|---------|-------------------|
| - | - | 0 |
| | Total | \$ 0 |

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/ngaut-ngaut-conservation-park-co-management-board-annual-report-data>

The details of South Australian Government-awarded contracts for goods, services, and works are displayed on the SA Tenders and Contracts website. [View the agency list of contracts.](#)

The website also provides details of [across government contracts.](#)

Risk management

Risk and audit at a glance

Nil to report.

Fraud detected in the Agency

No fraud was detected by the Board during this reporting period.

| Category/nature of fraud | Number of instances |
|--------------------------|---------------------|
| Nil | 0 |

NB: Fraud reported includes actual and reasonably suspected incidents of fraud.

Strategies implemented to control and prevent fraud

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/ngaut-ngaut-conservation-park-co-management-board-annual-report-data>

Whistle-blowers disclosure

Number of occasions on which public interest information has been disclosed to a responsible officer of the Board under the *Whistleblowers Protection Act 1993*:

0

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/ngaut-ngaut-conservation-park-co-management-board-annual-report-data>

Reporting required under any other act or regulation

The following information addresses the annual reporting requirements or purposes of S43L of the *National Parks and Wildlife Act 1972*.

| Act or Regulation | Requirement |
|---|---|
| <p><i>National Parks and Wildlife (Co-management Boards) Regulations 2016</i> Section 23.</p> <p>a) information relating to traditional hunting activities in the park carried out in accordance with section 68D of the Act.</p> | <p>No traditional hunting activities were undertaken on the Ngaut Ngaut Conservation Park (NNCP) during the reporting period.</p> |

For the purposes of section 43L of the *National Parks and Wildlife Act 1972* (the Act), the annual report of the Board must include the above information relating to hunting.

| Act or Regulation | Requirement |
|---|---|
| <p><i>National Parks and Wildlife (Co-management Boards) Regulations 2016</i> Section 23.</p> <p>b) information relating to the effect of traditional hunting activities in the park carried out in accordance with section 68D of the Act on native plants and protected animals or the eggs of protected animals (in particular endangered species, vulnerable species and rare species).</p> | <p>No traditional hunting activities were undertaken on the NNCP during the reporting period.</p> |

For the purposes of section 43L of the *National Parks and Wildlife Act 1972* (the Act), the annual report of the Board must include the above information relating to hunting.

| Act or Regulation | Requirement |
|--|---|
| <p><i>National Parks and Wildlife (Co-management Boards) Regulations 2016</i> Section 23</p> <p>c) information relating to the operation and works programs undertaken by or on behalf of the board.</p> | <p>The Board continued to implement its work program based on the obligations under the Co-Management Agreement, the National Parks and Wildlife Act 1972, the National Parks and Wildlife (Co-management Boards) Regulations 2016, the Native Title Act 1993, the River Murray Act 2003 and the Public Sector Act 2009 and the Ngaut Ngaut Conservation Park Management Plan 2017. Board meetings enable DEW officers to collaborate on operational and management activities undertaken in the park. Key programs undertaken in the past year include;</p> <ul style="list-style-type: none"> • Fire management and risk mitigation • Installation of mooring Poles on the bank to protect against bank erosion • Interpretive sign development and erection |

| Act or Regulation | Requirement |
|-------------------|---|
| | <ul style="list-style-type: none"> • Pest and weed control program |

For the purposes of section 43L of the *National Parks and Wildlife Act 1972* (the Act), the annual report of the Board must include the above information relating to operations and works programs.

| Act or Regulation | Requirement |
|---|--|
| <p><i>National Parks and Wildlife (Co-management Boards) Regulations 2016</i> Section 23</p> <p>d) information relating to park infrastructure.</p> | <p>Park infrastructure that is not part of the cultural tourism operation is managed through DEW's asset management program to ensure appropriate maintenance of infrastructure/assets on reserves. The Board is provided with an overview at each meeting as part of the DEW management report. The Board is working to consolidate the asset management of all park infrastructure.</p> <ul style="list-style-type: none"> • Mooring poles have been installed by the Mid Murray District Council. • Boardwalk maintenance cycle introduced to address safety requirements • Road maintenance grading |

For the purposes of section 43L of the *National Parks and Wildlife Act 1972* (the Act), the annual report of the Board must include the above information relating to park infrastructure.

| Act or Regulation | Requirement |
|--|--|
| <p><i>National Parks and Wildlife (Co-management Boards) Regulations 2016</i> Section 23</p> <p>e) any other information required by the Minister.</p> | <p>A new Plan of Management was prepared in partnership between MACAI and DEW and formally endorsed and adopted by the Minister on October 2017.</p> <p>The Management Plan is the over-arching strategic document that guides management activities. It sets a vision for the NNCP and MACAI and has a strong influence in managing cultural and natural heritage values over the park.</p> |

Reporting required under the *Carers' Recognition Act 2005*

Nil to report.

Public complaints

Number of public complaints reported

No public complaints recorded during the reporting period.

| Complaint categories | Sub-categories | Example | Number of Complaints 2018-19 |
|-----------------------------|-----------------------|--|-------------------------------------|
| Professional behaviour | Staff attitude | Failure to demonstrate values such as empathy, respect, fairness, courtesy, extra mile; cultural competency | 0 |
| Professional behaviour | Staff competency | Failure to action service request; poorly informed decisions; incorrect or incomplete service provided | 0 |
| Professional behaviour | Staff knowledge | Lack of service specific knowledge; incomplete or out-of-date knowledge | 0 |
| Communication | Communication quality | Inadequate, delayed or absent communication with customer | 0 |
| Communication | Confidentiality | Customer's confidentiality or privacy not respected; information shared incorrectly | 0 |
| Service delivery | Systems/technology | System offline; inaccessible to customer; incorrect result/information provided; poor system design | 0 |
| Service delivery | Access to services | Service difficult to find; location poor; facilities/ environment poor standard; not accessible to customers with disabilities | 0 |
| Service delivery | Process | Processing error; incorrect process used; delay in processing application; process not customer responsive | 0 |
| Policy | Policy application | Incorrect policy interpretation; incorrect policy applied; conflicting policy advice given | 0 |
| Policy | Policy content | Policy content difficult to understand; policy unreasonable or disadvantages customer | 0 |
| Service quality | Information | Incorrect, incomplete, out dated or inadequate information; not fit for purpose | 0 |
| Service quality | Access to information | Information difficult to understand, hard to find or difficult to use; not plain English | 0 |

| Complaint categories | Sub-categories | Example | Number of Complaints 2018-19 |
|-----------------------------|------------------------|---|-------------------------------------|
| Service quality | Timeliness | Lack of staff punctuality; excessive waiting times (outside of service standard); timelines not met | 0 |
| Service quality | Safety | Maintenance; personal or family safety; duty of care not shown; poor security service/ premises; poor cleanliness | 0 |
| Service quality | Service responsiveness | Service design doesn't meet customer needs; poor service fit with customer expectations | 0 |
| No case to answer | No case to answer | Third party; customer misunderstanding; redirected to another agency; insufficient information to investigate | 0 |
| | | Total | 0 |

| Additional Metrics | Total |
|--|--------------|
| Number of positive feedback comments | 0 |
| Number of negative feedback comments | 0 |
| Total number of feedback comments | 0 |
| % complaints resolved within policy timeframes | * |

Data for previous years is available at: <https://data.sa.gov.au/data/dataset/ngaut-ngaut-conservation-park-co-management-board-annual-report-data>

Service improvements that responded to customer complaints or feedback

Not applicable

Service improvements for period

Appendix: Audited financial statements 2018-19

Financial services are provided to the Board by DEW. Finances are audited annually as part of DEW's financial statements.

Annual report information (including financial statements) is available on the [DEW](#) website.