

# My Parx app marine parks features FAQ

## What is the My Parx app?

My Parx is a world-wide app that hosts information on thousands of parks in a number of countries, including South Australia's 19 marine parks and 20 of the most popular land-based national and conservation parks.

## Is the My Parx app just for marine parks?

No, My Parx is not a stand-alone marine parks app. Twenty of South Australia's most popular land-based national and conservation parks also feature in My Parx.

## Where can I get the My Parx app?

You can download the iPhone My Parx app from the Apple App Store and the Android app from Google Play. Just type My Parx into the search field of the relevant app store.

Alternatively, you can download the app from <http://My Parx.com/go/app/>

## Is there a 'how to' guide for the My Parx app?

Yes. There are 'how to' guides for the My Parx app for iPhone and Android devices. You can download them at [www.environment.sa.gov.au/marineparks/home/media/articles/130619-my-parx](http://www.environment.sa.gov.au/marineparks/home/media/articles/130619-my-parx)

## What does the My Parx app do?

In addition to the three new marine parks features, My Parx provides a basic introduction and description for each park, plus key features and access points.



## What are the new marine parks features?

- Updated static custom maps of each marine park, including all marine park zones.
- New marine park zone overlays on the GPS marine parks maps allow you to identify and track your location within a marine park and see where you are in relation to the following zones types:
  - Sanctuary zones
  - Restricted access zones
  - Commonwealth Marine Reserve zones (adjacent to marine parks)
  - Existing aquatic reserves (within marine parks)
  - Shore-based recreational line fishing exemptions in some sanctuary zones
- You can opt to receive marine park zone alerts that provide full zone information including restrictions and key dates. These alerts will help you get to know where marine parks zones are and what activities you can enjoy while you are in them. Alerts can be turned on and off in settings at anytime.

## Can I use the marine parks maps and zone alerts offline?

You can download and remove marine parks maps for use offline whenever you are online within your smartphone's service range.

When you are offline, only marine parks maps that you have downloaded for use offline will appear in the My Parx app.

See the My Parx app 'how to' guide for your smartphone for instructions.

## How will My Parx provide alerts as I enter a sanctuary or restricted access zone?

You will receive an alert the first time you enter a zone. You will only receive another alert if you have moved at least 500m away from the zone before re-entering it. This is to stop you receiving constant alerts. You will be able to see your location relative to the zone at all times on the GPS map.

See the My Parx app 'how to' guide for your smartphone for screen shots.

## Can I turn the zone alerts off?

Yes. You can turn zone alerts on or off at anytime in the app settings. See the My Parx app 'how to' document for your smartphone for instructions.

## Can I use My Parx for navigation and compliance?

No. My Parx is an educational tool and should not be used for navigational or compliance purposes.

## Can I use My Parx for navigation and compliance?

The GPS marine parks maps only show zones that may attract or deter you as a recreational marine parks visitor. You might want to visit a sanctuary zone for diving or avoid a sanctuary zone if you are fishing. For this reason, the GPS marine parks maps in My Parx only show:

- Sanctuary zones
- Restricted access zones
- Commonwealth Marine Reserve zones (adjacent to marine parks)
- Existing aquatic reserves (within marine parks)
- Shore-based recreational line fishing exemptions within some sanctuary zones

You can view all marine park zones, including habitat protection zones and general managed use zones on the static custom marine parks maps which can be under the 'Custom' tab in the My Parx app, on the marine parks website and in marine parks brochures.

## Why doesn't the app show a state-wide map with all marine park zones across the state?

The My Parx platform doesn't allow for this feature. A state-wide map with all marine park zones can be found on the marine parks website [www.marineparks.sa.gov.au](http://www.marineparks.sa.gov.au)

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## What if I find errors on the My Parx app?

As we are in the Beta testing phase of these new features, we will be updating the app and fixing errors as they are brought to our attention.

If you find errors or have questions or feedback about the new marine parks features on the My Parx app please contact us at [marineparks@sa.gov.au](mailto:marineparks@sa.gov.au) and be sure to specify whether you are using the iPhone or Android version of the app and which marine park you are referring to.

For more detailed information on South Australia's marine parks, including detailed maps and GPS coordinates for navigational devices, visit the marine parks website [www.marineparks.sa.gov.au](http://www.marineparks.sa.gov.au)

Please specify whether you are using the iPhone or Android version of the app and which marine park you are referring to.

## Does the app use a lot of power?

Yes. Just like all map-based apps with tracking features, when using My Parx you will notice increased power usage. To save power, turn the My Parx off when it is no longer needed for tracking your location and recharge your smartphone as required.

## Please note that some Android smart phones may experience the following:

Difficulty zooming in and out of the maps

Time delays in notification messages when the app is running in the background. We recommend having the app open in Android to receive marine park zone alerts in a timely manner.

These are device issues and not app issues. We recommend running current versions of Android software on your device for the best results.